

April 2012

Deposit Operations Training

Apr 9 – Apr 10 Deposit Operations Two Day Web Training
Apr 13 Deposit Ops/GL Combined Session

General Ledger Training

Apr 11 – Apr 12 GL Sessions 1 and 2

Teller Frontline Training

Apr 10 – Apr 11 Frontline Teller Browser
Apr 24 Teller Supervisor
Apr 25 Teller Q & A
Apr 26 Safe Deposit Box

Customer Service Representative Training

Apr 5 Introduction to Bankway IRA
Apr 12 Frontline CSR Training
Apr 27 Acct Titling Relationships

Loan Training

Apr 4 Browser Lending Services
Apr 5 – Apr 6 Shadow Accounting
Apr 10 – Apr 13 Loan Origination and Servicing Fundamentals
Apr 24 – Apr 26 Lending Beyond the Basics

May 2012

Cross Applications Training

May 14 – May 16 A2i – Level One
May 17 – May 18 A2i Composer Report Writing

Deposit Operations Training

May 9 – May 10 Deposit Operations Two Day Web Training
May 11 Deposit Ops/GL Combined Session

General Ledger Training

May 7 – May 8 GL Sessions 1 and 2

Teller Frontline Training

May 7 – May 8 Frontline Teller Browser
May 15 Teller Supervisor
May 16 Teller Q & A

Customer Service Representative Training

May 9 Frontline CSR Training
May 17 Customer Service Q & A

Loan Training

May 3 Browser Lending Services
May 15 – May 18 Loan Origination and Servicing Fundamentals
May 22 – May 24 Lending Beyond the Basics

June 2012

Deposit Operations Training

Jun 7 – Jun 8 Deposit Operations Two Day Web Training
Jun 13 Deposit Ops/GL Combined Session

General Ledger Training

Jun 11 – Jun 12 GL Sessions 1 and 2

Teller Frontline Training

Jun 4 – Jun 5 Frontline Teller Browser
June 12 Teller Q & A
June 14 Teller Supervisor

Customer Service Representative Training

Jun 6 – Jun 8 Frontline CSR Training
Jun 13 Customer Service Q & A

Loan Training

Jun 7 Browser Lending Services
Jun 12 – Jun 15 Loan Origination and Servicing Fundamentals

New this Quarter!

Bankway Browser Navigation (Self-Paced)

This course consists of three separate sessions and a scored assessment. It is the first course new Bankway users should take.

BANKWAY - Introduction to Teller

This self-paced course is designed for new Tellers or bank employees needing to learn about the Bankway Teller application and its features.

Bankway Browser Dashboard

This self-paced course is for technical staff that is responsible for creating customized dashboards for employees. With this course you will learn how to create a customized homepage that save your employees time and meet the business needs of employees in different areas of your financial institution.