

January 2012

Cross Applications Training

Jan 19	Executive Perspective
Jan 19	Service Desk
Jan 30 – Feb 1	A2i – Level One

Deposit Operations Training

Jan 6	Intro to Account Analysis
Jan 9	Deposit Ops/GL Combined Session
Jan 10 – Jan 11	Deposit Operations Two Day Web Training

General Ledger Training

Jan 12 – Jan 13	GL Sessions 1 and 2
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Teller Frontline Training

Jan 4	Teller Q & A
Jan 9 – Jan 10	Frontline Teller Browser

Customer Service Representative Training

Jan 4	Customer Service Q & A
Jan 11 – Jan 13	Frontline CSR Training
Jan 18	Introduction to Bankway IRA

Loan Training

Jan 9	Browser Lending Services
Jan 11 – Jan 12	Intro to Loan Participations 1 and 2
Jan 18 – Jan 20	Lending Beyond the Basics
Jan 24 – Jan 27	Loan Origination and Servicing Fundamentals

Regional User Group Training Sessions

Jan 25	Managing Credit Risk
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February 2012

Cross Applications Training

Feb 15 – Feb 16	A2i – Level Two
Feb 2 – Feb 3	A2i Composer Report Writing

Deposit Operations Training

Feb 6 – Feb 7	Deposit Operations Two Day Web Training
Feb 10	Deposit Ops/GL Combined Session
Feb 24	Positive Pay

General Ledger Training

Feb 8 – Feb 9	GL Sessions 1 and 2
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Teller Frontline Training

Feb 7 – Feb 8	Frontline Teller Browser
Feb 16	Safe Deposit Box
Feb 22	Teller Supervisor
Feb 23	Teller Q & A

Customer Service Representative Training

Feb 9	Frontline CSR Training
Feb 23	Customer Service Q & A
Feb 29	Introduction to Bankway IRA
Feb 28	Acct Titling Relationships

Loan Training

Feb 2	Browser Lending Services
Feb 6 – Feb 10	Loan Escrow Processing Analysis Session 1-5
Feb 13 - Feb 16	Loan Origination and Servicing Fundamentals
Feb 22 – Feb 23	Shadow Accounting

Regional User Group Training Sessions

Feb 9	A2i Tips and Tricks
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March 2012

Cross Applications Training

Mar 19 – Mar 21	A2i – Level One
Mar 22 – Mar 23	2i Composer Report Writing
Mar 23	Service Desk

Deposit Operations Training

Mar 12 – Mar 13	Deposit Operations Two Day Web Training
Mar 16	Deposit Ops/GL Combined Session

General Ledger Training

Mar 14 – Mar 15	GL Sessions 1 and 2
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Teller Frontline Training

Mar 5 – Mar 6	Frontline Teller Browser
Mar 20	Teller Supervisor
Mar 21	Teller Q & A

Customer Service Representative Training

Mar 7 – Mar 9	Frontline CSR Training
Mar 22	Customer Service Q & A

Loan Training

Mar 8	Browser Lending Services
Mar 13 - Mar 16	Loan Origination and Servicing Fundamentals
Mar 27 – Mar 28	Credit Facilities
Mar 27 – Mar 29	Lending Beyond the Basics

Regional User Group Training Sessions

Mar 8	A2i Tips and Tricks
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New this Quarter!

Bankway Browser Navigation (Self-Paced)

This course consists of three separate sessions and a scored assessment. It is the first course new Bankway users should take.

BANKWAY - Introduction to Teller

This self-paced course is designed for new Tellers or bank employees needing to learn about the Bankway Teller application and its features.

Bankway Browser Dashboard

This self-paced course is for technical staff that is responsible for creating customized dashboards for employees. With this course you will learn how to create a customized homepage that save your employees time and meet the business needs of employees in different areas of your financial institution.