

How to use the Help Category Links

The following listing identifies the Help Category links and available topics within each category. Use this list to pinpoint the Category link which will assist you.

Required Settings

- ◆ Display Settings
- ◆ Internet Settings
 - ◆ Trusted Sites
 - ◆ Enable Downloads
 - ◆ Display Mixed Content
- ◆ Turn Off Pop-Up Blockers

Access the LMS

- ◆ New User Setup
- ◆ User Access
- ◆ Existing Users
 - ◆ Forgot your Username?
 - ◆ Forgot your Password?
 - ◆ Change Password
 - ◆ Guidelines for a Strong Password
 - ◆ Changing your password

Navigate the LMS

- ◆ Course Catalog
- ◆ Training Calendars
- ◆ Enrollment in an Instructor Led Course
- ◆ Enrollment in a Self-paced Course
- ◆ Virtual Class/Webinar Enrollments
- ◆ Change Personal Information
- ◆ Non FIS Training Events

Launching Content

- ◆ Launching a Self Paced Course
 - ◆ Completing a Self Paced Course
 - ◆ Reviewing a Completed Course
 - ◆ Flash Player
 - ◆ Troubleshooting Tips
- ◆ Downloading and Viewing Materials
 - ◆ Troubleshooting Tips
- ◆ Launching a recorded virtual class
 - ◆ Troubleshooting Tip