Can you help me understand what banking is all about?

You bet!

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Questions? Contact us at FIS.LearningSolutions@fisglobal.com or 407.217.0434

21 Courses On Demand

A Day in the Life of a Bank
Introduction to Being a Teller
Communication Etiquette
Introduction to Consumer Lending
CSR Desk
Introduction to Bank Products
Introduction to Consumer Lending
Introduction to Mortgage Lending
Introduction to Lending
What Is ACH?
Loss Prevention
Back Office

Banking
101

21 Courses On Demand

What Is a Credit Score?

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This program teaches the basics of banking through a series of impactful courses that empower learners with the knowledge they need to begin their banking careers.

**General**
- A Day in the Life of a Bank
- Understanding Bank Products
- Modern Banking
- Communication Etiquette
- Robbery Procedures

**Financial & Regulatory**
- General Ledger Basics
- Common Regulations
- What is FATCA?
- BSA/AML Awareness
- OFAC Basics

**Retail**
- Deposit Basics
- Customer Identification
- IRA Basics
- What is an ACH?
- Teller Basics

**Lending**
- Lending Basics
- What is a Credit Score?
- Loss Prevention
- Consumer Lending Basics
- Lending Escrow
- Mortgage Lending Basics

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