

BANKING 101

Can you help me understand what banking is all about?

You bet!

21 Courses

On Demand

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Questions? Contact us at FIS.LearningSolutions@fisglobal.com or 407.217.0434

A Day in the Life of a Bank

Introduction to IRAs

Introduction to Bank Products

Communication Etiquette

CSR Desk

Introduction to Consumer Lending



Teller



Lending Office

Introduction to Being a Teller

What Is ACH?

Introduction to Lending

What Is a Credit Score?

Loss Prevention



Back Office

Introduction to Mortgage Lending

BANKING 101

This program teaches the basics of banking through a series of **impactful courses** that **empower learners** with the knowledge they need to begin their banking careers.

General

- A Day in the Life of a Bank
- Understanding Bank Products
- Modern Banking
- Communication Etiquette
- Robbery Procedures

Financial & Regulatory

- General Ledger Basics
- Common Regulations
- What is FATCA?
- BSA/AML Awareness
- OFAC Basics

Retail

- Deposit Basics
- Customer Identification
- IRA Basics
- What is an ACH?
- Teller Basics

Lending

- Lending Basics
- What is a Credit Score?
- Loss Prevention
- Consumer Lending Basics
- Lending Escrow
- Mortgage Lending Basics